W-01303A-08-0227 SW-01303A-08-0227



# ORIGINAL

## ARIZONA CORPORATION COMMIS...

UTILITY COMPLAINT FORMOR DATE

Investigator: Deb Reagan	Phone:	-8 P <b>Fax:</b>	
Priority: Respond Within Five I	Days	u lugara garagang ya	

<u>Opinion</u> <u>No.</u> 2008 73737 <u>Date:</u> 12/8/2008

<u>Complaint Description:</u> 08A Rate Case Items - Opposed

N/A Not Applicable

First: Last:

Complaint By: Jim O'Connor

Account Name: Jim O'Connor Home:
Street: Work:

Street:Work:City:Sun City WestCBR:

<u>State:</u> AZ **Zip**: 85375 <u>is:</u>

<u>Utility Company.</u> Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins Contact Phone:

Nature of Complaint:

\*\*\*\*\* W-01303A-08-0227 AND SW-01303A-08-227 \*\*\*\*\*

\*\*\* REFERRED BY CHAIRMAN GLEASON'S OFFICE \*\*\*

\*\*\* SUN CITY WEST WATER DISTRICT \*\*\*

Customer left a voice mail with the Chairman's office regarding the proposed rate increase. Customer is opposed. He says he feels the rates are already high enough. Between his water bill, his electric bill and his mortgage payment he barely has anything left. He wants the Chairman to vote 'no' in this matter. \*End of Complaint\*

#### **Utilities' Response:**

### **Investigator's Comments and Disposition:**

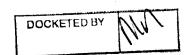
I spoke with customer and advised I was calling at the request of the Chairman's office regarding the voice mail message he left. I also advised that his comments would be entered as an opinion in this case and filed with the Docket so that all parties would have a chance to review them.

Customer thanked me for calling and said he appreciated the information I provided. \*End of Comments\*

Arizona Corporation Completed: 12/8/2008

Opinion No. 2008 - 73737 DOCKETED

DEC -8 2008



# **ARIZONA CORPORATION COMMISSION**

UTILITY COMPLAINT FORM